

Our ref: IG/FOI/FOI.548.25

29 October 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 15 October 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require.

For ease of reference your request is set out below and my response follows each question individually.

Your Freedom of Information (FOI) Request:

Under the Freedom of Information Act 2000, I am requesting the following information regarding GP practices within your Integrated Care Board:

Q1. Current EHR Usage

a. The number and proportion of GP practices using each of the following electronic health record (EHR) systems: EMIS Web, TPP SystemOne, INPS Vision, Medicus Health, and Other (please specify). - **I can confirm out of the 16 GP practices; 15 practices are using EMIS Web and 1 practice is using INPS Vision.**

b. The percentage of population coverage accounted for by each of the above systems. Please see the below table:

EHR System	Number of Practices	Proportion (%)
EMIS	15	93.56%
INPS Vision	1	6.43%

Q2. Recent Provider Changes

a. What proportion of GP practices have changed their EHR provider within the last 36 months? (If data for that period are unavailable, please provide the most recent period for which such data exist — e.g. 12 or 24 months.) - **Over the**

past 3 years, I can confirm that 3 practices have moved from INPS Vision to EMIS Web.

Q3. Historical EHR Usage

As of October 2022 (three years ago), what proportion of GP practices used each of the following systems: EMIS Web, TPP SystemOne, INPS Vision, Medicus Health, Other?

a. By number of practices - **4 practices using INPS Vision. 12 Practices using EMIS Web.**

b. By percentage of population coverage – **Please see the table below.**

EHR System	Population Coverage	Proportion (%)
EMIS Web	103,793	73.31%
INPS Vision	37,777	26.68%

(If data for that period are unavailable, please provide for the nearest available date, e.g. 12 months ago.)

Q4. ICB Guidance or Recommendations

a. Does the ICB recommend or endorse any specific EHR provider to its GP practices, Primary Care Networks (PCNs), or GP federations? **The process is led nationally by Digital Health and Care Wales (DHCW) on the health board's behalf. We recommend you contact DHCW via the following email address directly to answer this question : DHCW.FOI@wales.nhs.uk**

b. If yes, please identify which provider(s) and describe the basis of that recommendation. **Please see Q4a above.**

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

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Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Jayne Lawrence
Assistant Director of Primary Care Service

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.