

Our ref: IG/FOI/FOI.555.25

18 November 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 23 October 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require, but have applied an exemption to elements of this request.

For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to make a request under the Freedom of Information Act regarding Temporary Staff Management. Please can you complete the below questions.

Sourced Staffing Arrangements

Q1a. Do you have a master vendor (MV) or neutral vendor (NV) arrangement in place for sourcing agency staff? If so, please state which arrangement is in place. - **Under Section 21 of the Freedom of Information Act, an organisation does not have to respond to a request if the information being sought is reasonably accessible to the applicant by another means. Section 21 is absolute and therefore does not require a public interest test. Powys Teaching Health Board (PTHB) has applied this exemption to your request as the information you are seeking is available in the public domain.**

To comply with our obligation under Section 16 of the Act, the duty to provide help and assistance. I can confirm the Powys Teaching Health Board (PTHB) has responded to a request recently of a similar nature which we feel answers the questions you raised. Please visit the following link to access the health board's disclosure log and the previous response you need to review is FOI.434.25 (July): [Disclosure Log - Powys Teaching Health Board](#)

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Q1b. What is the name of the MV/NV provider(s) and what staffing groups do they source? e.g.medical, nursing - **Not applicable.**

Q1c. As part of the arrangement, is any NV technology provided by the supplier to help manage the procurement of agency staff - **Not applicable.**

Q1d. Please provide the contract start and end date for the supplier (dd/mm/yy) - **Not applicable.**

Direct Engagement

Q2a. Does the organisation use a third party to provide a Direct Engagement/Outsourced Employment Solution*? - **No.**

Q2b. What is the name of the Direct Engagement (DE)/Outsourced Employment supplier** - **Not applicable.**

Q2c. Under the DE/Outsourced Employment arrangement, which staffing groups are managed? For example, Medical, Admin, Scientific staff. Please list all applicable - **Not applicable.**

Q2d. Please provide the contract start and end date for the DE supplier (dd/mm/yy) - **Not applicable.**

Q2e. How much did the organisation pay the supplier in 24/25 (April 2024 to March 2025) for the provision of the direct engagement service? - **Not applicable.**

Q2f. What type of Direct Engagement contract is in place between the trust and the worker? E.g. Fixed term, casual, zero hours etc. - **Not applicable.**

Q2g. Are workers issued a P45 at the end of their assignment? - **Not applicable.**

Q2h. Does your DE provider process DE payroll? - **Not applicable.**

Q2i. If not, who is responsible for processing DE payroll? - **Not applicable.**

Q2j. Who is responsible for inputting timesheet data into your DE solution? - **Not applicable.**

Q2k. Who is responsible for inputting workers' bank details into the DE solution? - **Not applicable.**

Bank Management

Q3a. Please name the technology provider used to manage the supply of your bank staff, inclusive of any outsourced or managed arrangements ***. If more than one supplier is used, please name all suppliers - **The Temporary Staffing Unit (TSU) manage the recruitment and management of bank staff. The Allocate system, provided by RL Datix, is used for the allocation of shifts for bank workers.**

Q3b. Please name the staffing group each provider is used for e.g. medical,

nursing, AHPs, admin and clerical. - **I can confirm that the TSU applies to all bank staff groups (Nursing, Allied Health Professionals, Admins and Clerical).**

Q3c. Please provide the contract start and end date for each bank supplier (dd/mm/yy) - **31/01/2021 to 31/01/2026.**

Q3d. How much did the organisation pay the supplier(s) in 24/25 for the provision of the bank service? – **The RL Datix system has much wider use and we do not have a system specifically for bank staff only. Therefore, we are unable to provide a breakdown of spend on provision of the bank service.**

** This is where the NHS organisation sources agency staff via a recruitment agency but hold a direct contract between the organisation and the worker - there is often VAT savings associated to this employment model*

*** e.g Allocate/RL Datix, PlusUs, Retinue, Liaison, NHS Professionals, Agile Workforce/Holt, Litmus/Medacs etc*

**** i.e. NHSP, Bank Partners, RL Datix/Allocate, Liaison, Patchwork, Locum's Nest etc*

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.