

Our ref: IG/FOI/FOI.564.25

11 November 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 30 October 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing under the Freedom of Information Act 2000 to request information held by your organisation regarding COVID-19 patient interactions at your COVID-19 hub (or equivalent service), for the prior 12 months up to the latest data point available, with a particular focus on access to antivirals. The information is expected to be received as aggregated totals.

Patient Attendance:

Q1. How many patients in total have accessed the service in the last 12 months?
- 90 patients.

Q2. What referral method to the service made up the contribution of all referrals?

- HCP Referral (primary care) **0 - All referrals via NHS 111 and self-referral forms came through via the generic inbox from the Welsh Ambulance Service.**
- HCP Referral (secondary care) – **13.**
- Patient Self-referral - **77 patients either filled out self-referral forms or contacted NHS 111 who filled out the forms that came through to the generic inbox.**
- Other – **0.**

Daily Interventions:

Q3. How many patients were qualified to receive some sort of pharmacological intervention (aligned to NICE), regardless of whether they went on to receive treatment? - **67 patients.**

Q4. How many patients received pharmacological treatment? – **51 patients.**

Q5. For patients who did not receive pharmacological treatment, what were the top 3 reasons for a patient not receiving treatment? e.g.: Outside of treatment window, not eligible (NICE), watch & wait, symptoms not severe enough, late positive test result, etc. **Please see the top three reasons below:**

1. Not eligible (NICE)

2. Declined

3. Picture of clinical improvement

Q6. For those patients that did receive treatment, what was their main underlying primary condition that qualified them to be eligible to receive treatment? e.g. Solid Cancer, immune suppressed, renal disease, etc. - **Immunosuppressed, followed by inpatient > 70 years and then solid cancer.**

Capacity:

Q7. How many HCPs do you have within the COVID-19 service? - **Powys Teaching Health Board (PTHB) has one COVID-19 clinician to triage and run service (non-prescriber)**

Q8. i.e. no. of prescribers, no. of additional staff, etc. - **Post-triage, there were 13 pharmacy staff signed Patient Group Direction (PGD) to be able to deliver Paxlovid (pharmacists and pharmacy technicians); and 3 nurses - 1 at each Minor Injury Unit available at any one time to administer Sotrovimab via PGD across the County.**

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

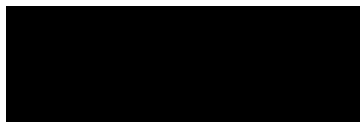
All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other

than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Kate Wright
Executive Medical Director

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.