

Our ref: IG/FOI/FOI.567.25

01 December 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to issuing our response to you on 27 November 2025. I have become aware that some data was omitted from our original response. Please accept our sincere apologies for this oversight. I have provided an updated response to your request below:

I confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require. For ease of reference your request is set out below, and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to you under the Freedom of Information Act to request the following information:

Q1. How much was spent by the authority on outsourced radiology reporting in the following two periods:

- the financial year 2024/25 - **£352,357**
- the six months from 1st April 2025 to 30th September 2025 - **£177,208**

Q2. For each of these periods, please state the amount spent with each of the following suppliers

- Everlight Radiology – **2024/25 Financial year spend – £2,433.**
Six months from 1st April 2025 to 30th September 2025 spend - £8,687.
- Four Ways – **Supplier not used.**
- Medica – **Supplier not used.**
- Telemedicine Clinic (TMC) – **Supplier not used.**
- Dulwich Medical Centre – **Supplier not used.**
- Hexarad – **Supplier not used.**
- Other (please provide the name or names) – **see tables below.**

Financial year 2024/25	Spend (£)
Swansea Bay University Health Board	135,152
Aneurin Bevan University Health Board	19,158
Hywel Dda University Health Board	4,740
Betsi Cadwaladr University Health Board	190,874
Everlight	2,433
Total	352,357

6 months to 30 September 2025	Spend (£)
Swansea Bay University Health Board	67,576
Aneurin Bevan University Health Board	9,749
Hywel Dda University Health Board	2,370
Betsi Cadwaladr University Health Board	88,827
Everlight	8,687
Total	177,208

Q3. Has the authority formally tendered these services within the past 5 years?
This is an All-Wales Procurement re Everlight, and established SLAs with the other Health Boards.

Q4. If the answer to 3 is yes, please provide the following information

- When was the tender awarded
- Was it awarded to a single supplier, and if so which
- What is the duration of the contract, with optional extension periods
- Was the contract split into lots, for example non urgent routine reporting, and urgent out of hours reporting

Not Applicable.

Q5. Which suppliers of radiology reporting services currently have bi-directional access to the authority's patient record systems to allow access to patient records and input of radiology reports. - **Everlight.**

Q6. Does the risk of cyber-attack as a result of providing the access described in 5 appear on the trust risk register and what level of risk rating is it given.
No - The external radiology reporting service has restricted access to patient records and only minimal interaction with our digital infrastructure. Robust security measures are in place to mitigate potential threats; however, for security reasons, these controls are not disclosed publicly. Following a comprehensive Cyber Security, Information Governance review and risk assessment, we do not consider this arrangement to present a significant cyber security risk requiring inclusion on the organisation's risk register.

Q7. Is the trust able to split the spend stated in response to question 1 into: urgent reporting (such as the Medica Nighthawk service for A&E patients); and routine backlog reporting. If so, please provide this split. - **PTHB do not hold the level of data required to answer this question.**

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



David Farnsworth
Assistant Director, Community Services Group



Hywel Pullen
Deputy Director of Finance

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.

