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WALES

Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

24 October 2025

Our ref: FOI.488.25/ Internal Review

Sent via email to: [REDACTED]

Dear [REDACTED]

## **Request under the Freedom of Information Act 2000 – Internal Review**

I am writing in response to your correspondence dated 29 September 2025 in which you requested an Internal Review to be undertaken in relation to Powys Teaching Health Board's (PTHB) initial response issued to you dated 18 September 2025 specifically question 2.

I can confirm that this review has been conducted in line with the Freedom of Information Act and ICO Guidance on Complaints (Internal Reviews) and for ease of reference details of your internal review request is below and the Health Board's outcome response follows in regard to our response:

### Request for Internal Review:

I am writing to request an internal review of Powys Teaching Health Board's handling of my FOI request 'Data on numbers of adults being assessed for ADHD since 2022'.

While some of my FOI questions were answered, I take issue with the following statement:

"The monthly number of adults receiving an official ADHD diagnosis from January 2022 to December 2024 – I can confirm that PTHB does not collect figures on the number of adults receiving an official ADHD diagnosis."

Can PTHB please provide information on who holds this information relating to official ADHD diagnoses as a result of these assessments (which have been recorded since June 2023). And also explain why it is not recorded by PTHB when other HBs appear to hold this type of data?

### Health Board response:

Following a thorough internal review of our original response I can confirm that the Health Board's position remains unchanged in that we are unable to provide you with the information as it is not held centrally within the Organisation. I can also confirm that during the course of the review, it was identified that Section 12 of

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the Freedom of Information Act 2000 should have been applied to our original response, and I apologise for this oversight.

Section 12 of the Act states that a public authority is not obliged to comply with a request if the cost of doing so would exceed the appropriate limit, which is set at £450 for NHS bodies. In this case, we have determined that the time and resources required to locate, retrieve, and extract the requested information would exceed this threshold and our justification is set out below:

Locate and retrieve all records during the period of 1 May 2023 to 31 December 2024 which totals 733 records. It has been estimated that to retrieve and review each record would take approximately 3.5 minutes, resulting in a total of 42 hours and 45 minutes of staff time to complete the task. At the standard rate set by the Act of £25 per hour, this equates to £1,068.75, which significantly exceeds the cost limit.

While Section 12 applies, under Section 16 of the Act, we are obliged to provide advice and assistance where reasonable. The Health Board would be happy to consider a refined request, for example, shortening the timeframe to five months which may bring the request within the cost limits. However, we must also advise that even if the timeframe is narrowed, the resulting data may not provide an accurate or representative reflection of data which could be open to misinterpretation or may not reliably answer your original question.

The Health Board remains committed to transparency and will assist you in refining your request if you wish to proceed.

Should you remain dissatisfied with how your request has been handled, you may complain to the Information Commissioner's Office who can be contacted at:

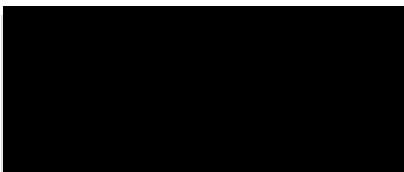
Information Commissioner's Office - Wales  
2<sup>nd</sup> Floor,  
Churchill House,  
Churchill Way,  
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Tel: 029 2067 8400 Fax 029 2067 8399

[www.ico.org.uk](http://www.ico.org.uk)

[ICO - Information Commissioner's Office \(@ICOnews\) / X](#)

Yours sincerely



**Pete Hopgood**  
**Deputy Chief Executive Officer & Director of Finance**