

Our ref: IG/FOI/FOI.506.25

22 September 2025

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 12 September 2025, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require and have applied an exemption to your request. For ease of reference your request is set out below and my response follows.

Your Freedom of Information (FOI) Request:

Q1. Please confirm if you operate a vendor management system for agency staff such as an MSP/neutral vendor/master vendor etc.

If so, please can you name the below:

- Company name
- Contract start and end date
- Framework utilised
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC
- Do you utilise a direct engagement model and the name of the model, eg Tempre/Own DE model etc

Q2. Please confirm if you operate a vendor management system for bank staff.

If so, please can you name the below:

- Company name
- Contract start and end date
- Framework utilised
- Healthcare specialty used for, EG Doctors/Nursing/AHP/HSS/NMNC

Powys Response:

I can confirm that Powys Teaching Health Board (PTHB) does not have a master vendor or a neutral vendor service in place. PTHB has a Temporary Staffing Unit (TSU) in place which deals with all agency requests.

Under Section 21 of the Freedom of Information Act, an organisation does not have to respond to a request if the information being sought is reasonably accessible to the applicant by another means. Section 21 is absolute and therefore does not require a public interest test. Powys Teaching Health Board (PTHB) has applied this exemption to your request as the information you are seeking is available in the public domain.

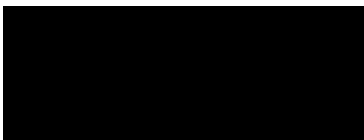
To comply with our obligation under Section 16 of the Act, the duty to provide help and assistance. I can confirm the Powys Teaching Health Board (PTHB) has responded to a request recently of a similar nature which we feel answers the questions you raised. Please visit the following link to access the health board's disclosure log and the previous response you need to review is FOI.434.25 (July): [Disclosure Log - Powys Teaching Health Board](#)

If any part of your request has not been answered by this response, please submit a new request addressing the missing information only.

Under the terms of the Health Board's Freedom of Information procedure, individuals seeking access to recorded information held by the Health Board are entitled to request an internal review of the handling of their requests. If you would like to complain about the Health Board's handling of your request, please contact us directly at the address below or register your complaint via Powys.FOI@wales.nhs.uk

If after Internal Review you remain dissatisfied you are also entitled to refer the matter to the information commissioner at the Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH. Telephone Number: 0330 414 6421.

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.