

Our ref: IG/FOI/FOI.176.26

18 May 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 27 April 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Under the Freedom of Information Act 2000, I would like to request the following information relating to the Trust's use of clinical insourcing providers. For the financial years 2024/25, 2025/26 and 26/27 (To date) please provide the following information:

Q1. Use of Clinical Insourcing Providers

Whether the Trust currently utilises, or has utilised during the stated period, any clinical insourcing providers to support elective recovery, reduce RTT backlogs or increase clinical capacity – **Powys Teaching Health Board (PTHB) has utilised clinical insourcing providers during the stated period to support elective recovery by reducing Referral-to-Treatment (RTT) backlogs and mitigating loss of clinical capacity due to reduced in-reach availability.**

Q2. Providers and Contract Details

If yes, please provide a list of all clinical insourcing providers used during this period, including:

- Name of each provider
- Specialties supported by each provider
- Whether the contract was awarded via competitive tender or direct award
- Contract start and end dates (or duration, if ongoing)

Please see the table below.

Provider	Medinet	Healthcare Business Solutions (HBSUK)
Specialties supported by each provider	Theatre: <ul style="list-style-type: none"> • Ophthalmology lists • General Surgery lists • Consultant anaesthetic support for general surgery, gynaecology, oral surgery, podiatry and orthopaedic lists • Ear, Nose and Throat (ENT) lists Endoscopy: <ul style="list-style-type: none"> • Symptomatic lists • Bowel Screening Wales lists Outpatients: <ul style="list-style-type: none"> • ENT clinics • Ophthalmology clinics General Surgery clinics	Outpatients: <ul style="list-style-type: none"> • Cardiology clinics • ENT clinics • Urology clinics • Orthopaedics clinics • Ophthalmology clinics • Gynaecology clinics General Surgery clinics
Whether the contract was awarded via competitive tender or direct award	Procured via the NWSSP Procurement Framework, using a Direct Award	Procured via the NWSSP Procurement Framework, using a Direct Award
Contract start and end dates (or duration, if ongoing)	February 2022 (ongoing)	November 2025 - March 2026

Q3. Spend Information

For each financial year listed above, please provide the total spend per speciality relating to clinical insourcing services. If possible, please also provide spend broken down by provider and speciality – **Please see the tables below.**

Please note the data for 2026 – 2027 is not currently available.

Provider - Medinet		
Speciality	2024-2025 (£)	2025-2026 (£)
Anaesthetics	0	9,663
Endoscopy Bowel screening	66,617	32,858
Ear, Nose and Throat (ENT)	36,000	36,000
Gastroenterology	0	2,770
General Surgery	185,582	61,135
Ophthalmology	0	32,472
Oral Surgery	2,395	2,395
Orthopaedics	11,975	5,430
Gynaecology	2,395	0
Urology	4,790	0
Total	309,754	182,723

Provider - HBSUK	2024-2025 (£)	2025-2026 (£)
Speciality		
Cardiology	N/A	8,331
Ear, Nose and Throat (ENT)	N/A	11,114
General Surgery	N/A	10,136
Ophthalmology	N/A	9,531
Orthopaedics	N/A	5,624
Gynaecology	N/A	8,437
Urology	N/A	5,589
Total	N/A	58,762

Q4. Procurement and Contract Management

Please provide the names or job titles (where appropriate under data protection rules) of the individuals, teams, or departments responsible for:

- Procurement of clinical insourcing services
- Contract management and oversight of these services

This is managed by our NHS Wales Shared Services Procurement (NWSSP) Team who can be contacted via the below email: shared.services@wales.nhs.uk

Definitions (for clarity)

For the purposes of this request:

- Clinical insourcing refers to arrangements whereby external healthcare providers deliver clinical services within the Trust's own facilities, typically to increase capacity, reduce waiting lists, or support elective recovery.
- A direct award refers to a contract awarded to a provider without a competitive procurement process, typically due to urgency, existing frameworks, or where only one suitable provider is selected.
- A competitive tender refers to a procurement process where multiple providers are invited to bid, and the contract is awarded based on evaluation of submitted bids against predefined criteria.

If possible, please provide the information in an electronic format such as Excel or CSV. If the request exceeds the cost limit under Section 12 of the Act, I would be grateful if you could advise how it might be refined to remain within the statutory limit.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>


Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

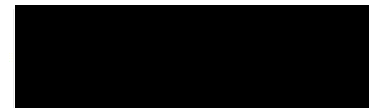
Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Hywel Pullen
Deputy Director of Finance



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.