

Our ref: IG/FOI/FOI.182.26

14 May 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 29 April 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to request information under the Freedom of Information Act 2000. Please could you provide the following information for your Health Board:

Q1. Details of your current policy, guidance, or position on access to Continuous Glucose Monitoring (CGM) for people with diabetes. – **PTHB does not have a formal written policy, however we do follow recommendations from:**

- [Health Technology Wales \(HTW\) Guidance 004-2](#)
- [NICE Type 2 diabetes in adults. Quality standard. QS209.](#)

Q2. The patient groups who are currently eligible to access CGM (for example by diabetes type, treatment type, age, pregnancy, hypoglycaemia risk, or any other criteria used). – **All patients with diabetes on insulin, and to aid treatment decision making in some patients who may need insulin treatment and cannot self-monitor.**

Q3. Copies of any relevant policies, guidelines, pathways, commissioning decisions, or other documents that describe or support CGM access criteria. – **None.**

Q4. If no formal written policy exists, please confirm this and explain how decisions on CGM access are currently made and how clinicians are made aware

of the groups that can access/ be prescribed CGM. – **PTHB does not have a formal written policy. We share the HTW guidance with any clinicians who are not aware and as per guidelines, patients on insulin have access to Continuous Glucose Monitoring (CGM).**

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>


Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.