



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
Monnow Ward
Bronllys Hospital
Bronllys
Brecon
Powys LD3 0LY

Email: Powys.FOI@wales.nhs.uk
Tel: 01686 252170 / 01874 442071

Our ref: IG/FOI/FOI.355.26

15 September 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 17 August 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require, but have applied an exemption to elements of this request.

For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request:

I am writing to request information under the Freedom of Information Act 2000 concerning personal data breaches recorded by your Health Board since 2020.

For each financial year from 2020–21 to 2025–26, please provide:

Q1. The total number of personal data/GDPR breaches recorded by the Health Board.

Q2. Of these breaches, the number classified as:

- NHS staff/internal – breaches involving the personal data of Health Board employees, staff or other individuals working for the Health Board;
- Patients/public/external – breaches involving the personal data of patients, former patients, members of the public or other individuals external to the Health Board; and
- Both staff and patients/public, where a single breach affected both groups. The number of these breaches which resulted in a financial compensation payment being made to an affected individual or organisation.

Q3. For each financial year, the total amount paid in compensation as a result of personal data/GDPR breaches.

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661

Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Q4. If available, please provide a breakdown of the compensation payments according to the number of claims/payments made and the total amount paid in each financial year. –

For clarity, I am seeking information on personal data breaches recorded by the Health Board, whether or not the breach was subsequently reported to the Information Commissioner's Office (ICO).

Where the Health Board uses different terminology or categorisation for internal and external breaches, I would be grateful if you could provide the information according to your own recorded classification and briefly explain the definitions used.

If any part of this request is considered exempt from disclosure, please provide the information that can be disclosed and specify the relevant exemption under the Freedom of Information Act 2000.

If the requested information is already publicly available, please provide a link to where it can be accessed.

Powys Response:

Q1-Q2. Powys Teaching Health Board (PTHB) records all Information Governance (IG) concerns as "incidents" on its Datix incident management system. This includes any situation where personal data may have been disclosed, accessed inappropriately, misdirected or otherwise put at risk.

Each incident is assessed and investigated by the IG Team. Not all recorded IG incidents are subsequently confirmed as personal data breaches. Therefore, the total number of IG incidents recorded on Datix should not be interpreted as the number of confirmed personal data breaches.

Although PTHB holds information at individual incident level, it does not hold the requested annual totals and breakdowns as aggregated, readily reportable information. Some relevant high-level information is, however, already publicly available within the Health Board's Annual Reports and Audit, Risk and Assurance Committee papers.

Section 21 of the Freedom of Information Act 2000 applies to information that is reasonably accessible to the applicant by other means. PTHB has therefore applied this exemption to the relevant information contained within these published documents.

In accordance with its duty to provide advice and assistance under section 16 of the Act, PTHB has provided links to the relevant publications below:

[Annual Reports, Annual Accounts and Annual Quality Statements - Powys Teaching Health Board](#)

Information can also be found within Audit, Risk and Assurance Committee the following links.

March 2025 onwards: Audit, Risk and Assurance Committee - Powys Teaching Health Board

2023-2024: Archive Committee Papers - Audit, Risk and Assurance Committee - Powys Teaching Health Board

Q3. PTHB has not made any compensation payments arising from personal data breaches during the financial years covered by your request.

Q4. Not applicable, as no compensation payments were made during the period covered by the request.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

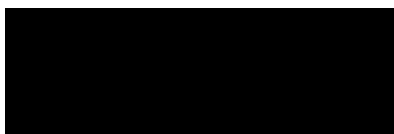
Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



Helen Bushell

Director of Corporate Governance/Board Secretary



Hywel Pullen
Deputy Director of Finance

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.