

Our ref: IG/FOI/FOI.044.26

23 February 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 3 February 2026, and subsequent clarification received 3 February 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request

I am writing to you under the Freedom of Information Act to request the following information:

Please provide the following information held by the council:

Q1. How many patients were waiting to be assigned an NHS dentist in the last 10 years providing information for each year from 2025-2015.

Q2. How many patients are waiting to receive treatment from NHS dentistry in the last 10 years, providing information for each year from 2025-2015. Please Provide a breakdown for each band.

Clarification Requested:

Please can you confirm if your request was intended for Powys Teaching Health Board, as you have stated information held by the Council. If your request was intended for Powys County Council, they can be contacted via: [Make a Freedom of Information request \(or EIR\) - Powys County Council](#)

Clarification Received:

Thank you for pointing this out. I made a mistake in the email and was meant to say health board, not council.

Powys Response:

Q1. Please see the table below for Powys Teaching Health Board's (PTHB) response to your request.

Please note:

- The numbers are taken from the last day of the financial year in question.
- Powys Teaching Health Board's (PTHB) waiting list started in September 2021, so we are unable to provide data prior to this.

Year	Number of people on Waiting List at the end of the financial year
2021-22#	1,194
2022-23	4,916
2023-24 *	4,502
2024-25	3,554
2025-26 (as of 8 th Feb 2026)	4,289

The waiting list was established in September 2021 and this figure therefore represents individuals who joined the waiting list from September 2021 to March 2022 rather than full year data.

* A data validation process was undertaken during 2024/25 in readiness for the establishment of the new Dental Access Portal for Wales

Q2. Powys Teaching Health Board does not hold this information. You may wish to contact the Powys dental practices directly who may be able to provide you with this information, their contact details can be located on our website here; [Community Dental Services - Powys Teaching Health Board](#)

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

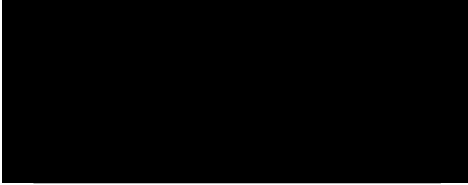
All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be

free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Warren Tolley
BDS, MPhil, DPDS, Pg Cert (Endodontics)
Associate Dental Director Powys Teaching Health Board

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.