

Our ref: IG/FOI/FOI.048.26

16 February 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 03 February 2026 and subsequent clarification received on 10 February 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

### Your Freedom of Information (FOI) Request:

I am writing to request, under the Freedom of Information Act 2000, the following information regarding Powys Teaching Health Board:

Q1. Please provide the total number of times the board called in emergency contractors or builders for unplanned maintenance and repair works in 2025.

Q2. Please provide the total expenditure on emergency contractors or builders for unplanned maintenance and repair works in 2025.

Q3. Please provide the largest cost for a single unplanned maintenance and repair work job in 2025.

For the purposes of this request, 'unplanned maintenance' refers to any works classified in your internal systems as 'reactive,' 'emergency,' or 'non-scheduled' repairs. Please provide the information in a CSV file format with the following columns:

- Health Board,
- Hospital/Site Name,
- Year,
- Total Number of Call-outs,
- Total Annual Cost,
- Largest Single Job Cost

If any fields are not available or you are not able to provide for whatever reason, please just leave the space between the comma blank.

Clarification Requested:

The service has confirmed that they do not hold the information in a format that allows the requested data to be differentiated by Hospital/ Site name. However we can provide you with Powys Teaching Health Boards (PTHB) data as a whole which would include all sites.

PTHB does not centrally record whether the maintenance and repair works for the period requested refers to 'reactive,' 'emergency,' or 'non-scheduled' repairs. We anticipate we will be able to provide data on providers who are typically used for emergency repairs and hope to provide you with a response based on these figures. Please note that these figures may also include scheduled repairs. Please can you confirm that you are content with this format.

Clarification Received:

That format will be fine, thank you.

Powys Response:

Please note that the below figures do not include costs associated with staff time for follow-up work or any subsequent scheduled work, the figures represent costs recorded via invoices from contractors.

It should also be noted that the figures supplied are based solely on entries within our financial systems where the purpose of the invoice could be clearly identified as emergency works.

Q1. I can confirm that during the period specified, Powys Teaching Health Board (PTHB) received 267 invoices from contractors for emergency works.

Q2. I can confirm that the total expenditure for unplanned maintenance work for 2025 is £416,286.

Q3. The highest single invoice for unplanned maintenance and repair work against revenue budget in 2025 was £15,354.72.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Web site: <https://ico.org.uk/>

**Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



**Wayne Tannahill**  
**Associate Director of Capital, Estates and Property**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.