



Our ref: IG/FOI/FOI.081.26

2 April 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 20 February 2026 and subsequent clarification received on 13 March 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and the Health Board’s response follows.

Your Freedom of Information (FOI) Request:

I am writing to you under the Freedom of Information Act to request the following information:

Payroll and Pensions Outsourcing

Q1. Does your organisation outsource its payroll and pensions function? If yes, please provide:

- The name of the outsourced service provider
- The contract duration (in years)
- The contract end date

	Outsourced Payroll and Pension (yes/no)?	Name of the outsourced service provider?	Contract duration (in years)?	Contract end date?
Payroll and Pension Services				

Workforce and HR processes

Q2. Does your organisation outsource any other workforce and HR processes? If yes, please confirm:

- Which workforce and HR services your organisation outsources, to which supplier(s)

Smartcard production and management

Q3. Does your organisation outsource smartcard production & management?

a. If yes, please provide:

- The name of the outsourced service provider

b. If no, please confirm:

- Which department is responsible for providing the service
- Whether you provide this service to other organisations

Clarification Requested:

Please can you confirm what is meant by a smartcard. e.g. Are these the smartcards used in NHS England which have a chip and are designed for the Spine, or any card with Near Field Communication (NFC) built into them? i.e. cards used for swiping to access rooms or printers.

Clarification Received:

By smartcards I am referring to the cards used to login to clinical systems.

Powys Response:

Q1. I can confirm that NHS Wales Shared Services Partnership (NWSSP) carry out the payroll and pensions function for Powys Teaching Health Board (PTHB). You may wish to contact NWSSP via the following email: shared.services@wales.nhs.uk

Q2. PTHB does not outsource any workforce and HR processes.

Q3. PTHB do not use Smartcards for access to clinical systems; therefore, they do not outsource their production and management.

Q3a. Not applicable.

Q3b. Not applicable.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

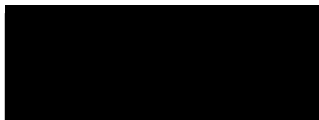
Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

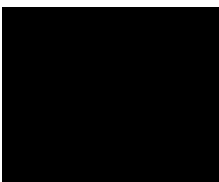
Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Mark McIntyre
Deputy Director for People and Culture



Vicki Cooper
Chief Digital Data Officer

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.