

Our ref: IG/FOI/FOI.010.26

28 January 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 07 January 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partially holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Under the Freedom of Information Act I am requesting information on NHS General Dental Services contract holders in Powys Teaching Health Board.

Q1. Please supply a list of all NHS General Dental Services contract holders indicating their intentions to hand back their NHS general dental services contract by date, from 1 January 2025 to date.

For each contract include:

- the name of the provider
- their postal address,
- the date on which notice to hand back was received
- the estimated or actual day of termination for the contract
- any estimate on the number of patients affected
- any stated reasons for return of the contract.
- what model of contract the provider is/was operating to

Please see below table:

Name of the provider	My Dentist Crickhowell	My Dentist Knighton	Little Owl Dental Practice
Address of the provider	2 Bank Buildings, Beaufort Street, Crickhowell, NP8 1AD	3 Wylcwm Place, Knighton, LD7 1AE	1a Temple Street, Llandrindod Wells, LD1 5DL

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661

Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Date of notice of hand back	01/04/2025	01/07/2025	NHS services ceased on 18/12/2025
Actual day of termination	30/06/2025	30/09/2025	
Estimated number of patients affected	*	*	*
Stated reason	Lease coming to an end on the premises with no option to extend.	Recruitment and retention problems.	Suspension of Performer led to termination of the contract.
Model of Contract	Units of dental activity contract	Contract reform	Contract reform

*** PTHB does not hold this information, however all patients have been advised to add their name to the Dental Access Portal (DAP).**

Q2. Please supply a list of all NHS General Dental Services contract holders indicating their intentions to reduce the size their NHS general dental services contract by date, from 1 January 2025 to date.

For each contract include:

- the name of the provider
- their postal address,
- the date on which notice to reduce was received
- the estimated or actual day reduction of contract size took effect
- any estimate on the number of patients affected
- any stated reasons for reduction of the contract.
- what model of contract the provider is currently operating to

I can confirm that no Dental Practices have advised that they have intentions of reducing their contract since 1 January 2025.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

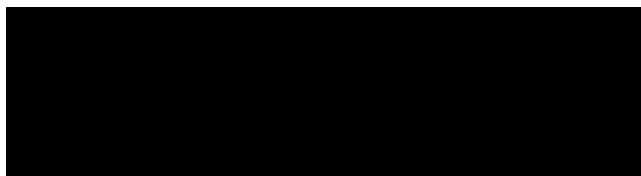
All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other

than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Jayne Lawrence
Assistant Director of Primary Care Service

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.