

Our ref: IG/FOI/FOI.011.26

4 February 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 8 January 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

Under the FOI Act please can you provide me with the answers to the below:

Please note that the agency spend is linked to direct supplier payments made in each of the months rounded to the nearest £'000.

Q1. From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for framework agency staff within NON medical NON clinical, please break it down by:

- Total spend
- Spend per area EG –

Admin and Clerical: Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.

Estates and Facilities: Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.

Scientific, Therapeutic, and Technical Staff: A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.

Corporate Services: Includes areas such as IT, finance, legal, and clinical coding.

- Spend per agency

EG- Total £10,000

Facilities £5,000 Admin £5,000

Agency x £5,000 facilities £5,000 Admin

Please see the tables below:

Agency Framework Spend £000's. January 2025- December 2025				
Month	Admin and Clerical	Estates and Facilities	Scientific, Therapeutic, and Technical Staff	Corporate Services
Jan	0	0	16	0
Feb	3	0	36	0
Mar	0	0	43	0
Apr	0	0	26	0
May	0	0	34	0
Jun	0	0	48	0
Jul	0	0	33	0
Aug	0	0	32	0
Sep	0	0	36	0
Oct	0	0	36	0
Nov	0	0	29	0
Dec	0	0	43	0

Agency Supplier Spend £000s. January 2025- December 2025												
Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Pure Healthcare Group Ltd	0	3	0	0	0	0	0	0	0	0	0	0
Blackstone Recruitment Ltd	0	2	6	0	6	10	5	2	2	0	0	1
Care Providers Recruitment Ltd	0	0	0	0	0	0	0	0	0	0	5	12
Pertemps Medical Professionals Ltd	7	8	10	11	9	10	11	9	11	10	7	10
Pulse Healthcare Ltd	4	13	17	5	9	14	9	12	16	15	6	12
Staff Partners Mental Health Ltd	5	13	10	10	10	14	8	8	7	10	10	7

Q2. From January 2025 to 31st December 2025 please provide a breakdown month by month of total trust spend for off-framework agency staff within NONmedical NON clinical, please break it down by:

- Total spend
- Spend per area EG –

Please see the tables below:

Agency Framework Spend £000's. January 2025- December 2025				
Month	Admin and Clerical	Estates and Facilities	Scientific, Therapeutic, and Technical Staff	Corporate Services
Jan	0	0	0	0
Feb	0	0	0	0
Mar	1	0	0	0
Apr	0	0	0	0

May	0	0	0	0
Jun	0	0	0	0
Jul	0	0	0	0
Aug	0	0	0	0
Sep	0	0	0	0
Oct	0	0	0	0
Nov	0	0	0	0
Dec	0	0	0	0

Admin and Clerical: Includes roles like receptionists, medical secretaries, ward clerks, administrators, and HR staff.

Estates and Facilities: Encompasses porters, cleaners, caterers, maintenance workers, security staff, and drivers.

Scientific, Therapeutic, and Technical Staff: A diverse group including various professions that do not fall under the direct 'medical' or 'nursing' umbrella.

Corporate Services: Includes areas such as IT, finance, legal, and clinical coding.

- Spend per agency

EG- Total £10,000

Facilities £5,000 Admin £5,000

Agency x £5,000 facilities £5,000 Admin

Q3. From January 2025 to 31st December 2025, please confirm which framework was used for the recruitment of agency staff within NON Medical NON clinical - **Crown Commercial Services**.

Q4. Please confirm whether the trust utilises a 3rd party vendor or tech system for the hiring of the NON Medical NON Clinical agency staff. If so, please confirm the name of the vendor / tech provide. - **I can confirm that Powys Teaching Health Board (PTHB) does not have a master vendor or a neutral vendor service in place. PTHB has a Temporary Staffing Unit (TSU) in place which deals with all agency requests.**

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

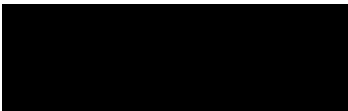
Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

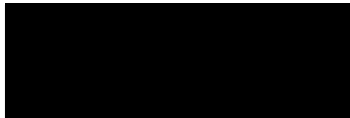
Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



Hywel Pullen
Deputy Director of Finance



Mark McIntyre
Deputy Director for People and Culture

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.