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Our ref: IG/FOI/FOI.276.26

28 July 2026

Sent via email to: [redacted]

Dear [redacted]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 8 July 2026 and the clarification received on the same date. In accordance with S.1(1)(a) of the Freedom of Information Act 2000, I can confirm that Powys Teaching Health Board (PTHB) holds information within the scope of your request. However, an exemption has been applied to elements of the information requested. For ease of reference, your request is set out below followed by the Health Board's response:

Your Freedom of Information (FOI) Request:
Under the Freedom of Information Act 2000, I would like to request information relating to reported incidents of violence and aggression within Emergency Departments (EDs) operated by the Trust.

Please provide the following information for each ED site managed by the Board, broken down by month, between January 2018 and May 2026:

Q1. Please provide the total number of reported incidents involving violence, aggression, or abusive behaviour in Emergency Departments

Q2. Where available, please separately categorise [LO1] incidents by type, including:

- Verbal abuse
- threats of violence
- physical assault
- sexual harassment
- discrimination-based abuse (because of: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sexual orientation

Clarification Requested:

Please note Powys Teaching Health Board (PTHB) does not have Accident and Emergency Departments but does have Minor Injury Units (MIU). Please can you confirm whether you wish to receive data for MIU's?

Clarification Received:
Yes, please could we receive the MIU data, that would be much appreciated.

Powys Response:
Q1. I can confirm that there were 64 reported incidents involving violence, aggression, or abusive behaviour in Powys Minor Injury Units (MIU's) during the requested time period.

Q2. Please see attached document FOI.276.26 Attachment 1. The data has been extracted from Datix, and the categories provided reflect those used within the system at the relevant time. Please note that the Datix system changed in June 2021, which resulted in changes to the categorisation structure from that date onwards.

The Health Board has not provided a breakdown by individual MIU location. Although the data covers an 8-year period, the number of MIUs in Powys is small and the figures within some categories and time periods are low. Disclosure at location level, particularly when combined with the monthly and incident-type breakdown requested, could create a risk of individuals being identified, or being identified by those with local knowledge or access to other information.

As this information relates to identifiable, or potentially identifiable living individuals, it is considered personal data as defined under the UK General Data Protection Regulation (UK GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of UK GDPR. The Health Board is therefore with-holding this information under section 40(2) of the Freedom of Information Act. This exemption is an absolute exemption, and there is no requirement to apply the public interest test.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.
Telephone: 0330 414 6421
Complaints Portal: www.ico.org.uk/foicomplaints
Web site: https://ico.org.uk/

Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely

David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.