



GIG
CYMRU
NHS
WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Bronllys Hospital
Bronllys
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Our ref: IG/FOI/FOI.285.26

24 July 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 17 July 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does not hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request:

Please can you provide the following information relating to the Trust's current parking management arrangements under the Freedom of Information Act 2000.

NHS Car Park Management Contracts

Q1. Contract Details

- Please provide the name of the current parking management operator(s) used across all Trust sites.
- Please provide the contract start date and expiry date for each parking management contract currently in place.
- Please confirm whether any extension options are available within the current agreement and the duration of each extension.
- Please provide the procurement framework used to award the contract (if applicable).
- Please confirm whether the contract was directly awarded or competitively tendered.
- Please provide the annual contract value or estimated total contract value.

Q2. Site Information

- Please provide a list of all Trust sites where parking management services are provided.
- Please provide the approximate number of parking spaces at each site.
- Please confirm which sites operate:
 - ANPR enforcement
 - Warden patrols

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661

Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

- Pay & Display systems
- Pay by Phone systems
- Barrier systems
- Permit systems
- CCTV bay monitoring
- Staff parking schemes

Q3. Revenue & Financial Performance

- Please provide the annual parking income received by the Trust for the last 3 financial years from:
 - Pay & Display income
 - Pay by Phone income
 - Staff permits
 - Visitor permits
 - Parking Charge Notices (if revenue shared)
- Please provide the percentage revenue share arrangement between the Trust and the operator.
- Please confirm whether the operator pays any management fee, rental payment or guaranteed minimum income to the Trust.
- Please provide details of any capital investment made by the operator as part of the contract.

Q4. Parking Charge Notice (PCN) Information

- Please provide the total number of PCNs issued in each of the last 3 financial years.
- Please provide the total number of PCNs cancelled in each of the last 3 financial years.
- Please provide the number of successful appeals in each year.
- Please provide the total amount of PCN revenue collected in each year.
- Please confirm the current PCN charge amount and discounted payment amount.

Q5. Operational Performance

- Please provide copies of any current KPIs or SLAs used to measure parking management performance.
- Please provide details of any service credits or penalties issued against the contractor in the last 3 years.
- Please provide details of any major operational issues or disputes experienced with the current operator.
- Please confirm whether the Trust has experienced any significant complaints relating to parking management in the last 3 years.

Q6. Technology & Systems

- Please confirm the parking management software platform currently used by the operator.
- Please confirm whether the Trust has access to a live reporting portal or management dashboard.
- Please confirm whether the parking systems integrate with any Trust systems.
- Please confirm whether EV charging management forms part of the contract.

Q7. Staffing & Enforcement

- Please confirm whether enforcement is carried out by:
 - Directly employed wardens
 - Mobile patrol officers
 - Third-party subcontractors
- Please provide the average number of patrol hours carried out per week.
- Please confirm whether parking staff are dedicated solely to the Trust or shared across multiple contracts.

Q8. Procurement & Future Opportunities

- Please confirm whether the Trust intends to re-tender the parking management contract upon expiry.
- Please confirm whether any soft market testing or preliminary market engagement has taken place.
- Please confirm the anticipated procurement route for any future parking management tender.
- Please provide the contact details for the person or department responsible for parking contract procurement.

Powys Response:

Q1-Q8. I can confirm that Powys Teaching Health Board (PTHB) does not hold any contracts for Car Park Management. Parking at all PTHB hospital sites is free for staff, patients, and visitors. Therefore, this is a nil response.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



Wayne Tannahill
Associate Director of Capital, Estates and Facilities

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.