

Our ref: IG/FOI/FOI.130.26
2026

2017 April

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information, which was received on 23 March 2026 and subsequent updated request received on 7 April 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request - received on 23 March 2026:

I am writing to you under the Freedom of Information Act to request the following information:

Q1. If applicable, how many individuals have received Making Every Contact Count (MECC) training (or its derivatives e.g. Making Every Opportunity Count)?

Q2. Do you deliver the training to the Voluntary, Community, and Social Enterprise (VCSE) sector? If so, how many individuals have from the VCSE have been trained, from how many different VCSE organisations?

Q3. If applicable, how many individuals have received Healthy Conversation Skills (HCS) training (or its derivatives)?

Q4. Do you deliver the training to the Voluntary, Community, and Social Enterprise (VCSE) sector? If so, how many individuals have from the VCSE have been trained, from how many different VCSE organisations?

Q5. How long have you been delivering any of the above training (MECC, HCS, or its derivatives)?

Your Freedom of Information (FOI) Request - received on 7 April 2026:

Q1. Does your NHS health board deliver/commission Making Every Contact Count (MECC) training (or it's derivatives e.g. Making Every Opportunity Count)? If so, how many NHS staff have received MECC training?

Q2. Does your health board deliver MECC training to individuals outside the NHS (e.g. local authority, voluntary and community sector)? If so, how many individuals outside the NHS have been trained, from which type of organisations (e.g. local authority, voluntary and community sector)?

Q3. Does your NHS health board deliver/commission Healthy Conversation Skills (HCS) training (or its derivatives)? If so, how many NHS staff have received HCS training?

Q4. Does your health board deliver MECC training to individuals outside the NHS (e.g. local authority, voluntary and community sector)? If so, how many individuals outside the NHS have been trained, from which type of organisations (e.g. local authority, voluntary and community sector)?

Q5. How long have you been delivering any of the above training (MECC, HCS, or its derivatives)?

Please note, all questions above have no timescale (from inception/the available data).

Clarification requested by PTHB:

As the requests are very similar, could you please confirm whether you would like them to be treated as separate requests, or whether you wish to refine the request and combine the two requests. If you wish to combine the two requests, please can you confirm the updated request.

Clarification response received:

Combine them please, using only the most recent one.

Powys Response:

Please note: Level 2 Making Every Contact Count (MECC) delivery commenced in Powys in 2017/18. Delivery, which paused because of the Covid 19 pandemic, has since been reinstated. Data is therefore only available from April 2024 onwards.

Q1. In 2024/2025 and 2025/2026, 152 NHS staff received training either as full Level 2 sessions or bespoke refresher.

Q2. MECC training is offered to colleagues in partner organisations. In 2024/2025 and 2025/2026 combined, there were 16 staff trained from Powys Association of Voluntary Organisations: 10 from Powys County Council and 1 from the Probation Service.

Q3. Powys Teaching Health Board (PTHB) has recently provided 'Motivational Interviewing' which is similar to Healthy Conversation Skills training where 23 NHS staff received training.

Q4. Please see response to Q2.

Q5. Level 2 MECC delivery commenced in Powys in 2017/2018. Delivery, which paused due to the pandemic, and was reinstated in 2024.

If you have queries or any concerns, contact details are given at the top of the letter. Please remember to quote the reference number above in any future communications. If you are dissatisfied with the handling or response to your request and wish to ask for a review of this, please contact us and we will arrange for this to be done.

Further information is available from the Information Commissioner's Office who can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

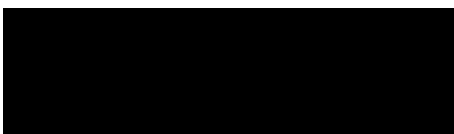
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Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



Mererid Bowley
Executive Director of Public Health

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.