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WALES

Bwrdd Iechyd
Addysgu Powys
Powys Teaching
Health Board

Information Governance Team
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Our ref: IG/FOI/FOI.209.26

28 July 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 20 May 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows.

Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to request information under the Freedom of Information Act 2000 held at Health Board level for the calendar years 2023 and 2024 (if this is unavailable financial year).

- * I am only requesting information already held in electronic referral systems. No manual case review is required.
- * No patient identifiable data is requested.
- * If information is not held or extractable from the electronic systems for any question below, please confirm this.

Please note that whilst some Urgent Suspected Cancer (USC) referrals come through to Powys Teaching Health Board (PTHB), due to the rural and sparsely populated nature of Powys we do not have District General Hospital (DGH) services within the county. Therefore, our residents access acute and specialist services including all cancer services from neighbouring District General Hospitals.

Q1. Anonymised breakdown of all Urgent Suspected Cancer (USC) referrals received from GP practices. Please provide the total number of USC referrals received during 2023 and 2024.

For each USC referral received, please provide:

- *GP practice identifier (e.g., practice code)
- *Specialty to which the referral was made

Pencadlys
Tŷ Glasbury, Ysbyty Bronllys,
Aberhonddu, Powys LD3 0LU
Ffôn: 01874 711661

Headquarters
Glasbury House, Bronllys Hospital
Brecon, Powys LD3 0LU
Tel: 01874 711661

Please see the tables below for PTHB's response:

USC Referrals - Referral From GP	Year Received		Total
GP Practice Code	2023	2024	
M82620	1	0	1
V81999	0	1	1
W96002	2	8	10
W96003	312	293	605
W96006	1	0	1
W96007	3	0	3
W96009	3	0	3
W96010	3	0	3
W96011	1	0	1
W96012	1	0	1
W96013	1	0	1
W96016	39	28	67
W96017	37	34	71
W98030	0	1	1
Grand Total	404	365	769

Specialty	2023	2024	Total
Dermatology (USC)	1	0	1
Ear Nose & Throat (ENT) (USC)	24	28	52
General Medicine (USC)*	22	38	60
General Surgery (USC)	324	281	605
Gynaecology (USC)	10	10	20
Ophthalmology (USC)	4	0	4
Oral Surgery (USC)	13	1	14
Orthopaedics (USC)	2	2	4
Rheumatology (USC)	0	1	1
Urology (USC)	4	4	8
Total	404	365	769

* Please note that the General Medicine speciality includes diagnostics such as endoscopies (there are also other diagnostics that take place outside this speciality, such as cardiology related scans; ECG etc).

Q2. Outcome of each USC referral. For each referral included above, please provide information on whether the referral was:

* Accepted and seen as an Urgent Suspected Cancer case, or

* Rejected at remote triage, or

* Downgraded or redirected to a non USC pathway at remote triage
If unable to provide a detailed breakdown, please provide numbers or proportion of referrals downgraded OR rejected.

If unable to provide any information on rejected or downgraded referrals, please confirm this – **Please see the table below:**

Pathway Status/ Stage	2023	2024	Total
Downgraded	380	307	687

Pathway Transferred	24	58	82
Total	404	365	769

Q3. Conversion rate for USC referrals that were seen as USC. Please provide, for each referral that was seen on the 2-week wait pathway following an USC referral:

* Whether or not the patient subsequently received a confirmed cancer diagnosis
If unable to provide, please supply information on the USC referral conversion rate, defined as the proportion of patients who subsequently received a confirmed cancer diagnosis.

We are unable to answer from a provider perspective due to the transfer of referrals to secondary/commissioned providers. We therefore recommend that you approach the providers from whom the health board commissions oncology services: I therefore recommend you contact them directly for this information The table below lists the main health boards and NHS Trust from which we commission health services for Powys residents. Please note that all providers may not necessarily offer services that fall within the definition in your request.

Health Trust/Organisation	FOI Contact Details
Gloucestershire Hospitals NHS Foundation Trust	ghn-tr.foi@nhs.net
Midlands Partnership University NHS Foundation Trust	FOI@mpft.nhs.uk
The Robert Jones Agnes Hunt Orthopaedic Hospital NHS Foundation Trust	rjah.foi@nhs.net
Sandwell and West Birmingham NHS Trust	swb-tr.SWBH-GM-FOIRequests@nhs.net
The Shrewsbury and Telford Hospital NHS Trust	sath.foi@nhs.net
The Royal Wolverhampton NHS Trust	rwh-tr.foi@nhs.net
Worcestershire Acute Hospitals NHS Trust	wah-tr.FOI@nhs.net
Wye Valley NHS Trust	Freedom.Information@wvt.nhs.uk

Health Board/Organisation	FOI Contact Details
Aneurin Bevan University Health Board	FOI.ABB@wales.nhs.uk
Betsi Cadwaladr University Health Board	bcu.foi@wales.nhs.uk
Cardiff & Vale University Health Board	FOI.Requests@wales.nhs.uk
Cwm Taf Morgannwg University Health Board	CTM.FreedomOfInformation@wales.nhs.uk
Hywel Dda University Health Board	FOI.hyweldda@wales.nhs.uk
Swansea Bay University Health Board	FOIA.Requests@wales.nhs.uk
Velindre University NHS Trust	Foi.vunhst@wales.nhs.uk

Q4. Conversion rate for downgraded and rejected USC referrals. Please provide, for each referral that was rejected, downgraded or redirected to a non USC pathway at remote triage:

* Whether or not the patient subsequently received a confirmed cancer diagnosis

If unable to provide, please supply information on the rejected AND downgraded USC referral conversion rate, defined as the proportion of patients who subsequently received a confirmed cancer diagnosis.

If unable to provide any information on outcome of rejected or downgraded referrals, please confirm this

Please see response to Q3 above.

Q5. Outcome for confirmed cancer diagnosis among downgraded and rejected USC referrals. Please provide, for each confirmed cancer diagnosis among referrals that were rejected, downgraded or redirected to a non USC pathway at remote triage, time from USC referral to:

* First face to face secondary care clinical review

* Cancer diagnosis

* Initiation of treatment

If unable to provide any information on outcome of rejected or downgraded referrals, please confirm this

Please see response to Q3 above.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: www.ico.org.uk/foicomplaints

Web site: <https://ico.org.uk/>

Re-use of Public Sector Information

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.