



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Monnow Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

Email: Powys.FOI@wales.nhs.uk  
Tel: 01686 252170 / 01874 442071

Our ref: IG/FOI/FOI.213.26

15 June 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 27 May 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to you under the Freedom of Information Act 2000 to request information relating to infection prevention practices within your Trust, specifically in relation to the use, servicing, and management of sluice room equipment (bedpan washers and/or macerators). Please could you provide the following information: - **Please note that there are no bedpan washers installed across Powys Teaching Health Board (PTHB) and the below response relate to macerators only.**

Q1. Who is the current supplier of your macerators and/or bedpan washers? - **Macerators: Vernacare Ltd, DDC Dolphin Ltd, and Haigh Engineering Ltd.**

Q2. How many sluice machines do you have in total across the trust/hospital? - **Macerators: 24.**

Q3. Who is responsible for servicing and maintaining these machines (e.g. the original equipment manufacturer, a third-party service provider, or in-house teams)? - **Macerators: A third-party service provider.**

Q4. When does the current contract for the supply and/or servicing of this equipment expire? - **April 2029.**

Q5. Which department or role within the Trust is responsible for managing these contracts? - **Macerators: Capital, Estates and Facilities Department.**

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661

Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Web site: <https://ico.org.uk/>

### **Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at [Open Government Licence](#).

Yours sincerely



**Wayne Tannahill**

**Associate Director of Capital, Estates and Facilities**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.