



GIG  
CYMRU  
NHS  
WALES

Bwrdd Iechyd  
Addysgu Powys  
Powys Teaching  
Health Board

Information Governance Team  
Monnow Ward  
Bronllys Hospital  
Bronllys  
Brecon  
Powys LD3 0LY

Email: Powys.FOI@wales.nhs.uk  
Tel: 01686 252170 / 01874 442071

Our ref: IG/FOI/FOI.376.26

28 September 2026

Sent via email to: [REDACTED]

Dear [REDACTED]

## Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 01 September 2026, following our response to your request (FOI.307.26) issued on 25 August 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) does hold the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

### Your Freedom of Information (FOI) Request and Powys Response (Bold):

I am writing to you under the Freedom of Information Act to request the following information. Thank you for the response and the operational policy. Could you please clarify the following based on the existing records:

Q1. What exact 12-month period do the figures cover? - **The period covered is July 2025 - July 2026.**

Q2. Are the 42 accepted and 25 not accepted mutually exclusive referral outcomes? Are the DNA (1), unreachable (2) and redirected (2) figures subsets of the 42 accepted referrals, subsets of all 67 referrals, or separate event counts that may overlap? - **Yes, the 42 accepted and 25 not accepted are mutually exclusive referral outcomes. The DNA and unreachable are from the 42 accepted referrals and the redirected are from the 25 not accepted referrals.**

Q3. For the 42 accepted referrals, does the Health Board hold an existing aggregate count showing how many reached initial assessment or a first treatment appointment, remained open at the end of the period, or had another recorded outcome? If these statuses are not routinely held in aggregate form, please simply confirm that. - **I can confirm that all 42 have had an initial assessment and 22 continue to be seen.**

Pencadlys  
Tŷ Glasbury, Ysbyty Bronllys,  
Aberhonddu, Powys LD3 0LU  
Ffôn: 01874 711661

Headquarters  
Glasbury House, Bronllys Hospital  
Brecon, Powys LD3 0LU  
Tel: 01874 711661

Q4. The policy addresses contact and non-attendance clearly. If held, I would also be grateful if you could provide or identify any existing guidance covering responsibility when an accepted referral is awaiting blood results or other required information before assessment. If no such guidance is held, please confirm that. - **No such guidance is held. However, since the policy was written PTHB now has 111 press 2 and the Children and Adolescent Mental Health Services (CAHMS) have a duty team. Both services will do the initial referral screening as per Medical Emergencies in Eating Disorders (MEED) 2022 Guidelines and have protocols in place for identified risk presentations i.e. RED (Relative Energy Deficiency) to consider further GP physical health assessment/attend A&E prior to an eating disorder (ED) assessment.**

**Both teams will contact the Eating Disorder Specialist Service for further advice and support if needed. Once physical/mental health concerns are followed up ED staff will arrange ED follow up as appropriate i.e. within 7 days or 28 days accessing physical health information as needed, requesting further investigations as required.**

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.

Telephone: 0330 414 6421

Complaints Portal: [www.ico.org.uk/foicomplaints](http://www.ico.org.uk/foicomplaints)

Web site: <https://ico.org.uk/>

### **Re-use of Public Sector Information**

All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely



**Louisa Kerr**

**Assistant Director for Mental Health and Learning Disabilities**

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.