Information Governance Team
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Our ref: IG/FOI/FOI.383.26

28 September 2026

Sent via email to: [redacted]

Dear [redacted]

Request under the Freedom of Information Act 2000

I write further to your request for information which was received on 04 September 2026, to confirm, in accordance with S.1(1)(a) of the Freedom of Information Act 2000, that Powys Teaching Health Board (PTHB) partly holds the information that you require. For ease of reference your request is set out below and the Health Board's response follows each question individually.

Your Freedom of Information (FOI) Request and Powys Response (Bold):
I am writing to you under the Freedom of Information Act to request the

Q1. Does the Board have any contractual relationship with a private company called Shaw Healthcare, in providing Pre Discharge Services for patients at Glan Irfon Hospital or Unit? – **I can confirm that the contract sits with Powys County Council (PCC) who can be contacted via:** Make a Freedom of Information request (or EIR) - Powys County Council

Q2. What is the weekly cost that the Board is required to pay for each patient in the Pre Discharge Unit? – This information will be held by PCC.

Q3. What level of therapy support from Physiotherapists and Occupational Therapists is covered by any contractual arrangements for patients in the Pre Discharge Unit? **- Therapy input is not stipulated in any contractual arrangement. Therapy is provided Monday to Friday as follows:**

- **Physiotherapy - 22.5 hours**
- **Occupational Therapy - 15 hours**
- **Rehab Therapy Assistant - 22.5 hours**

Q4. What medical cover is provided during the time that patients are on the unit? **- Patients are temporarily registered with Builth Wells GP Practice.**

Q5. Are all patients required to remain in the Unit for the duration of any contract or is it possible to limit their stay regardless of any contractual arrangements? -

Patients are discharged once they have reached their rehabilitation goals and their needs can be safely met at home - there is no set time limit on this, it is generally anytime up to 6 weeks.

If you are dissatisfied with the handling or response to your request, you have the right to ask for an internal review. Should you wish an internal review, please quote the reference number and send your correspondence to the above address.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Address: Information Commissioner's Office (Wales), 2nd Floor, Churchill House, Churchill Way, Cardiff, CF10 2HH.
Telephone: 0330 414 6421
Complaints Portal: www.ico.org.uk/foicomplaints
Web site: https://ico.org.uk/

Re-use of Public Sector Information
All information supplied by the Health Board in answering a request for information (RFI) under the Freedom of Information Act 2000 will be subject to the terms of the Re-use of Public Sector Information Regulations 2015.

Under the terms of the Regulations, the Health Board will licence the re-use of any or all information supplied if being used in a form and for the purpose other than which it was originally supplied. This license for re-use will be in line with the requirements of the Regulations and the licensing terms and fees as laid down by the Office of Public Sector Information (OPSI). Most licenses will be free; however, the Health Board reserves the right, in certain circumstances to charge a fee for the re-use of some information which it deems to be of commercial value.

Further information including a sample license terms and fees can be found at Open Government Licence.

Yours sincerely

[redacted]

David Farnsworth
Assistant Director, Community Services Group

Rydym yn croesawu derbyn gohebiaeth yng Nghymraeg. Byddwn yn ateb y fath ohebiaeth yng Nghymraeg ac ni fydd hyn yn arwain at oedi.

We welcome receiving correspondence in Welsh. We will reply to such correspondence in Welsh and this will not lead to a delay.