

# Patient Experience, Quality & Safety Committee: Remit of work programme (to be risk based on an annual basis)

## KEY SUPPORTING STRATEGIC FRAMEWORKS & PLANS WOULD INCLUDE:

- Clinical Quality Framework

### Safe Care:

- Clinical leadership
- Putting Things Right
- Managing and learning from concerns
- Patient Safety Notices and Alerts
- Serious Incidents
- Infection Prevention & Control

### Patient Experience:

- Patient Experience Strategy
- Shared decision-making: comprehensive information on PTHB clinical services, including care and treatment options
- Patient feedback: routinely seeking and responding to information on the experiences of patients and other users of PTHB clinical services
- Patient experience which informs the development of clinical services (the “golden thread”)

### Effective Care:

- Clinical leadership
- Clinical professionals: professional standards
- Clinical professionals: professional training, development and CPD
- Evidence-based clinical guidelines and standards
- PTHB PROMS/ICHOM programme
- Clinical audit improvement programme
- Research and development
- Innovation and improvement

### Other:

- Quality Performance Measures Reporting
- Mental Health Legislation Monitoring ( including via MHA PODG)
- Safeguarding
- Medical Devices
- Point of Care Testing
- Inspection & Regulation